



# Integrated Sourcing Solutions

We work closely with you to **integrate all remote processes, increasing productivity and reducing use of your resources** during the support process.

Our proven implementation strategy entails:

- ➔ Support Strategy
- ➔ Communication and Training
- ➔ Support Processes
- ➔ Resource Analysis
- ➔ Technology and Logistics
- ➔ Performance Management

Our Remote Support Professionals are all certified and become an extension of your existing support team.

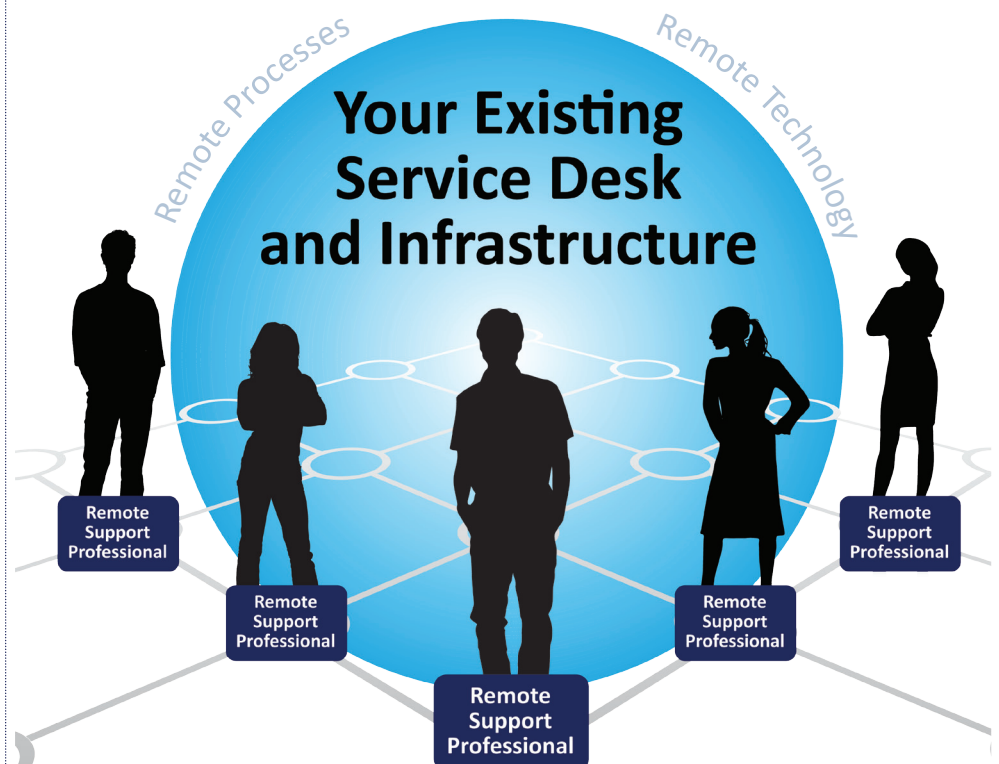
B Virtual technology provides the platform for transparent interactions and seamless integration with your existing interaction network. Our Remote Support Team can:

- ➔ **Optimize** your existing infrastructure investments for support
- ➔ **Integrate** our SaaS technology to enhance the customer experience
- ➔ **Execute** a blended delivery model that meets your unique support needs

**B Virtual’s Integrated Sourcing Solutions allow best in class organizations to meet support demands and service levels; maintain your intellectual property advantage; and keep costs low through our Remote Support Center. Our customized Service Offering blends the best of your existing infrastructure, people and processes with our Remote products and services forming a strong partnership of success.**

## REMOTE SUPPORT CENTER

B Virtual Inc. is focused on delivering a sourced solution that leverages our Remote Technology, People, and Processes. We deliver onsite, offsite, and onshore outsourced support models focused exclusively on what you want: cost effective, customized and flexible sourcing. Our Remote Support Teams employ a sophisticated network of qualified at-home workers whose job is to meet support demand wherever and whenever needed.



We can handle your increased demand for support, whether it's only for a few hours a day, a few days a week or a few weeks a year. You can try our integrated sourcing solutions with no capital outlay and no long-term contract.

Contact us today for an online tour of our Remote Support Center & Integrated Sourcing Solutions at (888) 418-4230. [www.bvirtualinc.com](http://www.bvirtualinc.com)